**Verizon**business

Litigation and Regulatory 5055 North Point Parkway Alpharetta, GA 30022

COPY

Time:

January 25, 2008

David Lacoste Public Service Commission of South Carolina Saluda Building 101 Executive Center Drive Columbia, SC 29210

Dear Mr. Lacoste:

Please find attached the fourth quarter 2007 CLEC Service Quality Reports for MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

JAN 3 1 2008

PSC SC

DOCKETING DEPT.

If you have any questions or concerns, please feel free to contact me at 888-605-0469.

Sincerely,

Melissa A. Burris Staff Specialist

Dulaney L. O'Roark, III cc:

## PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

## **CLEC QUARTERLY SERVICE QUALITY REPORT**

## SOUTH CAROLINA REGULATED OPERATIONS

d/b/a Verizon Access Transmission Services  d/b/a Verizon Access Transmission Services					
QUARTER / YEAR	Fourth Qua	rter / 2007	And after a character as a second		
	Reporting Month	$\rightarrow$	October	<u>November</u>	<u>December</u>
Number of South Card	olina Customer Acc	ess Lines P	rovided:		
	via Resale	<b>→</b> _	0	0	0
	via UNE-P	<b>→</b>	9,561	9,248	8 884
	via Other M	lethods → _	0	0	0
Total S	outh Carolina Line	Count → _	9,561	9,248	8,884
Trouble Reports / Acc (Objective: < 5		<b>→</b>	1.26%	0.94%	0.75%
Customer Out of Serv (Objective: > 8	ice Clearing Times 35% w/in 24 hrs)	(%)* →	92.1%	98.4%	83.0%
New Installs Complete (Objective: > 85% w/		<b>→</b> _	69.7%	49.1%	59.8%
Commitments Fulfille (Objective: > 85%)		<b>→</b>	75.8%	71.4%	73.8%
	on the LEC for wor				on Access Transmissio ing times, new installs
Does your company u	se its own switching	<del>-</del>	lina? → YE	S □ or <u>N</u>	O XXX
Person Making Repor	t / Contact Informat	ion:1	Missie Burris - 8	388-605-0469	

<sup>\*</sup> Results are no longer based on BellSouth data for MCImetro d/b/a Verizon Access Transmission Services customers as BellSouth is no longer required to report this metric. The data is now based on MCImetro d/b/a Verizon Access Transmission Services reported information which is historically lower than actual BellSouth results. As a UNE-P provider, MCImetro d/b/a Verizon Access Transmission Services relies on BellSouth to resolve OOS trouble reports.